

# **JAIN FARM FRESH FOODS LIMITED**

## **RISK MANAGEMENT POLICY**

### **1. INTRODUCTION**

#### **1.1. Overview**

In recent years all sectors of the economy have focused on management of risk as the key to making organizations successful in delivering their objectives whilst protecting the interests of their stakeholders. Risk may be defined as an event, action or inaction the outcome of which is uncertain and may have a bearing on the achievement of its desired goals and objectives.

Risk management is a holistic, integrated, structured and disciplined approach to managing risks with the objective of maximizing shareholder's value. It aligns strategy, processes, people & culture, technology and governance with the purpose of evaluating and managing the uncertainties faced by the organization while creating value. Effective risk management allows an organization to:

- 1 have increased confidence in achieving its desired goals and objectives;
- 2 effectively constrain threats to acceptable levels;
- 3 take informed decisions about exploiting opportunities; and

Never before has effective management of business risk been so critical to achieve positive results and to enhance corporate reputation, as it is today. It has been seen that although significant risks are often known in some parts of the company, those risks may not have come to the attention of the right people at the right time.

Jain Farm Fresh Foods Ltd (JFFFL) realizes the need to better understand, anticipate and mitigate business risks in order to minimize the frequency and impact of risks. As the Company contends with the new responsibility for risk management, it is looking for greater assurance that there is a system in place, with well-documented, effective mitigation plans and accountability, which provides relevant information for decision making to the appropriate people in a timely manner.

A robust risk management framework has therefore been developed which is benchmarked with the leading global risk management standards and guidance available. In doing so the focus has been to have a framework that is simple and practical, which:

- 1 Allows a clear and concise view of risks;
- 2 Prioritize risks that matter ('RTM') ;
- 3 Put in place appropriate mitigation plans to manage the RTMs

This Framework will continue to evolve and mature as risk management is implemented in the Organization and experience is gained. It is expected to be reviewed and amended on a regular basis to ensure its ongoing relevance and viability.

Risk Management is everyone's responsibility and needs to form part of every decision making and monitoring process at JFFFL. The Risk Management Policy thus aims at outlining the framework adopted by JFFFL to assess and mitigate the impact of risks and report to the top management and the Board of Directors on the risk assessment and minimization procedures.

## 1.2. Guiding Principles for the Risk Management Framework

The company's attitude to risk is based on the following key *principles*:

- 1 **Shareholder value based:** Risk management will be focused on sustaining the creation of shareholder value and protecting the same against erosion.
- 2 **Embedded:** Risk management will be embedded in existing business processes to facilitate management of risks across processes on an ongoing basis.
- 3 **Supported and Assured:** Risk management will provide support in establishing appropriate processes to ensure that current risks are being managed appropriately and assurance is provided to the relevant stakeholders over the effectiveness of these processes.
- 4 **Reviewed:** The effectiveness of the risk management program will be reviewed on a regular basis to ensure its relevancy in a dynamic and changing business environment.

## 1.3. The Risk Management Framework

An effective risk management framework requires consistent processes for assessment, mitigation, monitoring and communication of risk issues across the organization. Essential to this process is its alignment with corporate direction and objectives, specifically strategic planning and annual business planning processes.

Risk management is a continuous and evolving process, which has to integrate with the culture of the organization over time. It would then get embedded in the strategy for attaining tactical and operational objectives such that each manager and employee in the system is assigned responsibility for management of risk as a part of their job description. It would then support accountability, performance measurement and reward, and thus promote overall efficiency at all levels.

The framework will help in creating an environment in which risk management is consistently practiced across the Company and where Management can take informed decisions to reduce the possibility of surprises.

The objective of the Risk Management Framework is to formalize and communicate JFFFL's approach to the management of risk. It will have the following attributes:

- 1 Responds to the Executive Management's need for enhanced risk information and improved governance;
- 2 Provides the ability to prioritize, manage and monitor the increasingly complex risks in the business;
- 3 Provides an explicit, comprehensive process to satisfy the regulators, and other stakeholders, that significant risks are being effectively managed.

An effective Risk Management Framework comprises of:

- 1 Risk management process; and
- 2 Risk management structure.

## **Risk Management Framework**

### **Process:**

1. Risk identification and prioritization
2. Risk mitigation
3. Risk monitoring and reporting

### **Structure**

1. Roles and responsibilities
2. Risk management activity calendar

### ***Risk Management Process***

An effective risk management process consists of 3 broad level steps:

- 1 Risk Assessment and Reporting;
- 2 Risk Mitigation; and
- 3 Risk Monitoring and Assurance

#### **1.4. The Risk Management Approach at JFFFL.**

The Risks are controlled through business decisions and operations at JFFFL. These are in turn driven by the business units and the centralized Functions. JFFFL follows both a top down and bottoms up approach for identifying and managing risks.

#### **1.5. The Risk Management Organization at JFFFL**

At the Corporate level, the Board members and designated Senior Management would take active responsibility for implementation and review of the Risk Management initiative at JFFFL.

## **2. RISK MANAGEMENT PROCESS**

Effective risk management process requires consistent assessment, mitigation, monitoring and reporting of risk issues across the full breadth of the enterprise. Essential to this process is a well-defined methodology for determining corporate direction and objectives.

The risk management process consists of 3 steps:

- 1 Risk Assessment and Reporting;
- 2 Risk Mitigation; and
- 3 Risk Monitoring and Assurance.

## **2.1. Risk Assessment**

Risk assessment is defined as the process of identification, prioritization and analysis of risks. An effective risk assessment requires a common risk language and a continuous process for identifying and measuring risks. These elements need to be applied consistently across the organization to understand the nature of the prioritized risks and their impact on business objectives, strategies and performance.

Risk assessment is an on-going systematic process to be carried out at periodic intervals. It consists of the following activities:

- 1 Risk identification;
- 2 Risk prioritization based on standard rating criteria
- 3 Risk Reporting

### **2.1.1. Risk identification**

In order to manage risks an organization needs to know what risks it faces. Risk identification captures the significant risks that may have an adverse impact on the organization's objectives and is the first step in building the organization's risk profile. In this regard, the focus would be on strategic, operational, compliance, financial and project risks that may have an impact on the ability of JFFFL to achieve its objectives. In stating risks, care should be taken:

- 1 to avoid stating impacts which may arise as being the risks themselves; and
- 2 to avoid stating risks which do not have an impact on the objectives.

Equal care should be taken to avoid defining risks with statements, which are simply the converse of the objectives. A statement of a risk should encompass the cause of the impact, and the impact to the objective, which might arise.

### **Approach for implementation**

Risk identification will be done by involving personnel at the senior and middle management level of all key functions at JFFFL, to achieve a holistic view of risks. The entire activity of risk identification will be managed by the Board of Directors and Senior level of Management.

### **2.1.2. Risk Prioritization**

Risk prioritization will be done by involving personnel at the senior and middle management level of all key functions, to get an overall view of the criticality of the risk as well as the effectiveness of the existing plans to mitigate the risk. The entire activity of risk prioritization will be managed by the Board of Directors of the Company.

### **2.1.3. Enablers**

#### **a. Risk classification framework**

In order to promote a common risk language, improved understanding of risks, and the ability to consolidate risk information across the Company, a risk classification framework has been developed, consisting of risk categories and sub categories.

The risk classification framework will continue to be updated with the specific

categories and sub categories identified through various risk assessments and inputs received.

### ***b. Risk event listing***

All the risk events identified through one time risk assessment process and emerging list log will be collated to form the risk event listing for each function. All risk events identified through the above processes will be tagged to the risk categories and sub categories of the Risk Universe. The risk event listing will lay the foundation towards development of risk profile and will be used for developing the risk surveys.

## **2.2 Risk Mitigation**

Risk mitigation is the process to initiate responsive action for managing the critical risks and restricts them at a tolerable level. The entire process is broken down into the following activities:

- i. Root cause analysis to identify the reasons/drivers for existence of the risk;
- ii. Development of broad level mitigation plan with proper ownership and implementation timelines;
- iii. Development of detailed action steps for implementation of the mitigation plans; and
- iv. Identification of risk indicators, where possible, to monitor the effect of the risk.

There are two categories of responsive actions that will be selected based on the criticality of the risk and effectiveness of the existing mitigation plans:

- i. For the critical risks that are managed effectively, the existing mitigation plans/controls will be documented with ownership and monitored on a continuous basis; and
- ii. For the critical risks that are not managed effectively, new mitigation plans will be developed to manage the risk and monitored on a continuous basis.

## **2.3 Risk Monitoring and Assurance**

The risk monitoring and assurance process provides the assurance that there are appropriate controls in place for the risk management activities and that the procedures are understood and followed. Effective risk management requires a monitoring structure to ensure that the risk are effectively identified and assessed and the appropriate mitigation plans are in place.

A monitoring and assurance process will help to determine:

- i. The adopted measures results in what was intended;
- ii. The procedures adopted and information gathered for undertaking the assessment were appropriate; and
- iii. Improved knowledge would help in reaching better decisions and identify what lessons should be learnt to improve future assessment and management of risks.

## **Approach Implementation in JFFFL**

### **Monitoring**

The Board of Directors of the Company will be responsible for monitoring the self-assessment at regular intervals. The mitigation owners will provide status on implementation of the new mitigation plans and self-assessment on the

effectiveness of the implemented mitigation plans.

The risk management coordinators will collate all the status reports and the self-assessment reports to form the summary report delineating the following information:

- Mitigation plan(s);
- Effectiveness (what is result);
- Status on the implementation; and
- Reason(s) for non-implementation (if applicable).

The risk management coordinators will submit a detailed report, for corporate and each function to the Board of Directors;

### **Assurance**

Simultaneously there will be an assurance review to be carried out by the Internal Audit function to review the risk management processes and verify the efficacy of the self-assessment provided by the mitigation plan owners.

### **3. RISK MANAGEMENT STRUCTURE**

The Risk Management Structure at JFFFL will comprise of the following:

- A. Board of Directors (BoD);
- B. Corporate Risk Management Coordinator ('CRMCO')
- C. Risk Owners
- D. Mitigation Plan Owners

### **4. COMMENCEMENT**

The Policy shall come in to existence upon the approval by the Board of Directors of Jain Farm Fresh Foods Ltd., i.e. with effect from 10.02.2017.